



Benefits Reference Guide

AN EMPLOYEE BENEFITS OVERVIEW



Benefits Reference Guide

INTRODUCTION

CMSA offers a wide range of benefits to employees, including comprehensive healthcare options, a retirement plan, retirement savings plans, post-employment health plans, a pre-tax flexible spending plan, and various perks such as subsidies for travelling to work on public or green transit, a computer purchase incentive program, and reimbursements for professional development and certifications.

The Agency also offers paid holidays, sick leave, and vacation time, along with overtime pay and annual cost-of-living adjustments.

Employees are encouraged to review this guide that highlights each of the benefits, and take advantage of them. Please note that for each benefit, references are provided for the applicable Agency policy or source where more detailed information can be found.

Of course, Administrative personnel are happy to help with any questions.





Benefits Reference Guide

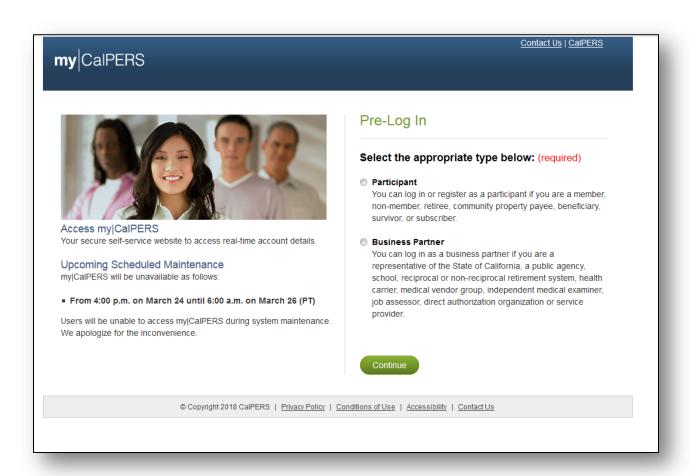
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CALPERS HEALTHCARE

The Agency fully pays health insurance through CalPERS for employee and eligible dependents (up to the current Kaiser Bay Area family rate). If you are single or single+1, you can choose any health plan without paying additional, as long as it is equal to or less than the Kaiser Bay Area family rate.

Qualifying life event changes can be made at any time during the year, and open enrollment is held every year around October.

Your health plan provider also provides a website where you can access information on your healthcare. For more information, register and log on to your myCalPERS site: my.calpers.ca.gov



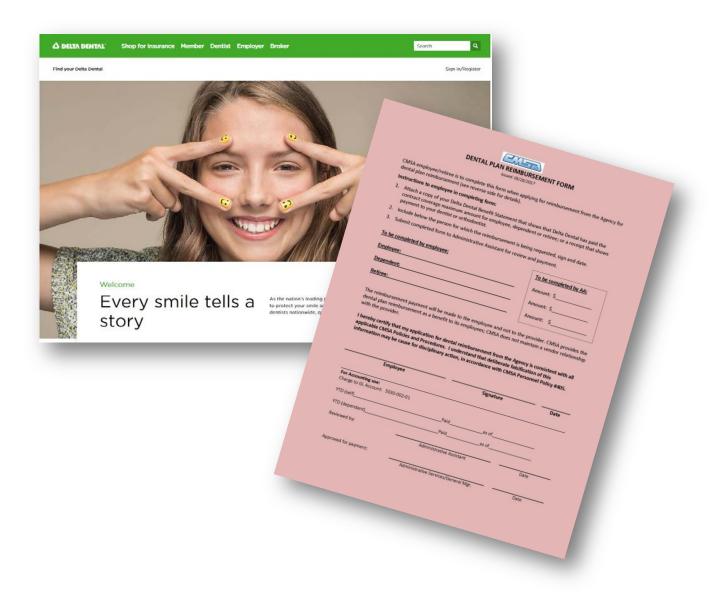
FOR MORE INFORMATION

Personnel Policy #307 and MoU with SEIU 1021, Section 13

DENTAL INSURANCE

The Agency pays for dental care for employees and their dependents up to \$2,000 each per year. When an employee reaches the maximum \$1,000 with Delta Dental, the Agency will reimburse up to another \$1,000 depending on coverage. For these expenses, use the PINK CMSA reimbursement form, and attach a copy of the Delta Dental bill showing the maximum benefit amount has been reached.

Log onto the Delta Dental website with your own user name and password to find providers and services: www.deltadentalins.com (reference Group No. 08325).



FOR MORE INFORMATION

Personnel Policy #307 and MoU with SEIU 1021, Section 13

EMPLOYEE ASSISTANCE PROGRAM

The Agency provides a free Employee Assistance Program (EAP) which is administered by Claremont. Their staff provides advice and consultation on a wide variety of topics. Confidentially! They are available to call at the number below:



A Quick Guide to your Claremont Employee Assistance Program

Your employer provides 24/7 EAP services to you and your family members in the immediate household. **It's free**. **It's confidential**. No forms, no copays, no deductibles. Why not call?

To your EAP benefits 800-834-3773

- Free counseling sessions with a licensed clinician in private practice. Counseling can be for individuals, couples and families. In person or via video.
- · Free legal consultations!
- · You can do a Simple Will for free.
- Free financial consultations!
- You get free Credit Reports every year (and they do come with a credit score).
- Looking for child care services?
 Claremont will generate a customized report for you, with a listing of appropriate services and other helpful information.
- Same with elder care services Claremont provides nationwide referrals and customized reports.

- Need help choosing a public or private school for your child? Claremont can help you do the research.
- Feel overwhelmed by the college search process? Claremont can help you research undergraduate and graduate programs, including scholarships and financial aid.
- Claremont provides nationwide referrals for adoption attorneys, agencies, infertility specialists, and support groups.
- Do you care for a pet? Claremont offers referrals for pet services such as vets, groomers, boarders, animal hospitals and pet sitters.
- Looking for a low or no cost community resource? Claremont provides referrals to 12-step meetings, inpatient and outpatient treatment facilities, and more.

FOR MORE INFORMATION

Call the 800 number or see Administration.

NAVIA FLEXIBLE SPENDING ACCOUNT

CMSA offers each employee the option to enroll in the Navia Flexible Spending Account, an approved IRS Section 125 Reimbursement Account for Health and Dependent Care. Employee participation is voluntary and each account is funded with employee payroll contributions as a pre-tax deduction. The annual open enrollment period is usually in the fall. When accessing the NAVIA site, use CMSA's reference code "CEA".

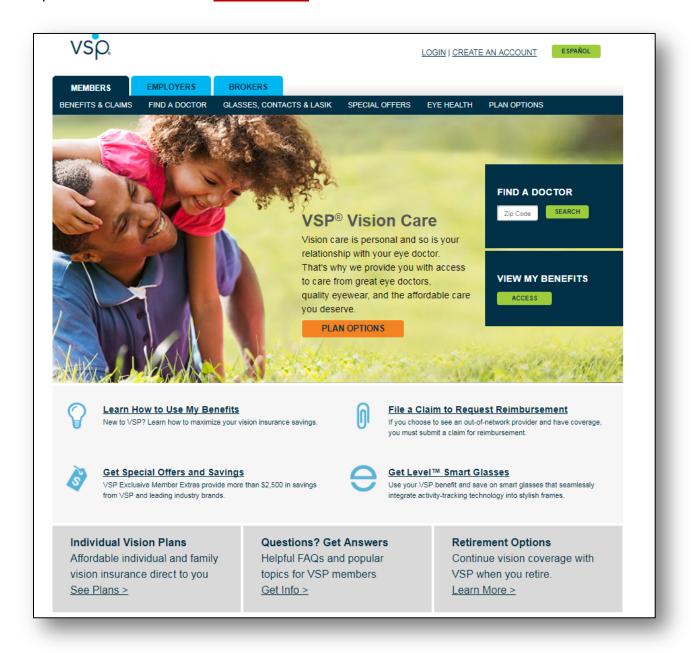


FOR MORE INFORMATION

Personnel Policy #307 and see Administration to enroll.

VSP VISION CARE

The Agency contracts with VSP for employee vision benefits, and pays the full cost of the plan premium for the employee and qualified family members. Employees can set up a user name and password on the VSP site: www.vsp.com



FOR MORE INFORMATION

Personnel Policy #307 and MoU with SEIU 1021, Section 13.

LINCOLN FINANCIAL LIFE / AD&D / LTD INSURANCE

All staff members are enrolled in Lincoln Financial's Life Insurance, Accidental Death & Dismemberment, and Long Term Disability programs while employed at CMSA. Additionally, Lincoln Financial offers these other perks that are available to staff free of charge: *Employee Connect*, *Life Keys*, and *Travel Connect*. Go to their sites as shown on the following pages to explore these offerings.



FOR MORE INFORMATION

Personnel Policy #307



HANDLING LIFE, HANDLING LOSS



challenges

When you choose life insurance, you're planning for your family's future—assuring their comfort and securing their plans. With Lincoln Term Life Insurance, you can also access services that make a real difference now as well as in the future. LifeKeys services, included at no additional cost with all Lincoln Term Life and Accidental Death and Dismemberment Insurance policies, provide assistance to you, your family and your beneficiaries.

FOR YOU AND YOUR FAMILY...

EstateGuidance® will preparation

Create your will online -- easily and economically. Follow a step-by-step guide through the entire process, and then use online instructions to execute your will. You can:

Name an executor to manage your estate

Choose a guardian for your children

Specify wishes for your property

Provide funeral and burial instructions

GuidanceResources® Online

GuidanceResources® Online is the place to go for articles, tutorials, streaming videos and "Ask the Expert" personal responses on topics such as:

- Law and regulations
- Health and wellness
- Money and investments
 Work and education
- Family and relationships
 Leisure and home

Identity theft

Identity theft is one of the fastest-growing crimes in the U.S. Be sure you have the information you need to recognize and prevent it. Our online resource helps you:

Spot the warning signs

Take steps to protect your cell phone, computer and tax records from fraud

Lessen the damage and repair your credit if identity theft occurs

Link to essential resources such as credit reporting bureaus, the FBI Internet Crime Complaint Center. ID Theft Resource Center, and more.

You may also be eligible for beneficiary services

If you develop a terminal illness and access your Accelerated Death Benefit, you will be able to use beneficiary services shown on the other side of this flier.

To access LifeKeys services: Call 1-855-891-3684 or visit Lincoln4Benefits.com (Web ID = LifeKeys)

> Insurance products issued by: The Lincoln National Life Insurance Company Lincoln Life & Annuity Company of New York

LFE-SERV-FLI002

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FOR MORE INFORMATION

Personnel Policy #307 and MoU with SEIU 1021, Section 13.

Lincoln
Financial Group
You're In Charge

GROUP BENEFITS

Travel more. Worry less.

Travel assistance services user quide

Travel made easier

You know your Lincoln Life Insurance coverage helps protect your family's financial future ... but did you know it also includes helpful services you can use right now?

Those services include the *TravelConnect*[™] program, which provides a wealth of travel, medical and safety-related services you can access while traveling. Lincoln has partnered with UnitedHealthcare Global, a worldwide leader in travel assistance, to make this valuable benefit available.

For travel more than 100 miles from home

Business and leisure travel

Staff and resources provide 24/7 travel support



GLOBAL

Travel ConnectSM

Life/AD&D

UHC Global ID #: 322541



Notice to Physicians/Hospitals: Call immediately for benefits on history and procedures. Call 24 hours a decomplicated. Each of the procedures assistanced absolute assistance of the procedures.

Cut out this card and keep it with you for quick reference



Your comprehensive coverage includes...

Medical emergency evacuation and transportation

Includes arrangement and payment for transportation of the patient to the nearest medical facility able to treat the injury or illness. Once the patient can travel home, includes arrangement and payment for the trip.

Dependent child transportation

If a medical emergency leaves no covered parents available, includes arrangement and payment for a dependent child's trip home or arrangement and payment for a family member to travel to and care for the child.

Travel treatment monitoring

Includes care management when a traveler has a medical emergency; services are available until the traveler is released or sent to a hometown hospital. Services vary from case to case but can include: medical record requests and reviews to ensure treatment is appropriate; intermediary services; medical translation services for the patient and/or the family; and communication between the patient and family back home.

LFE-TRAV-FLI001_Z01

Insurance products issued by: The Lincoln National Life Insurance Company Lincoln Life & Annuity Company of New York

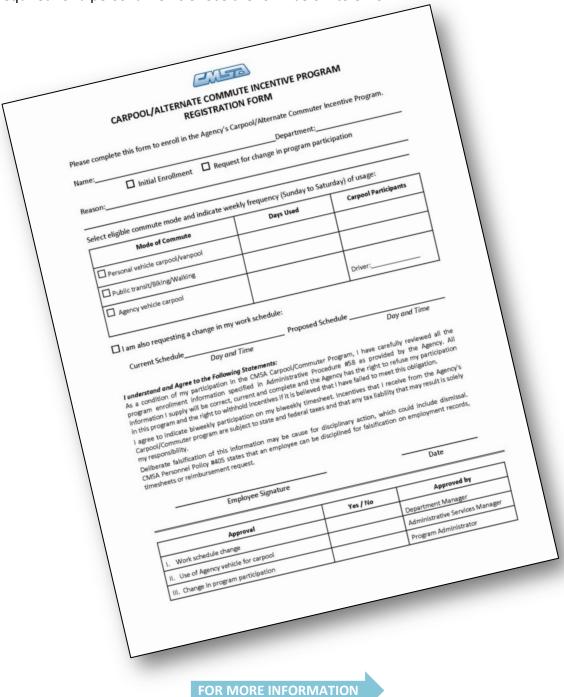
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FOR MORE INFORMATION

Personnel Policy #307 and MoU with SEIU 1021, Section 13.

CARPOOL / ALTERNATIVE COMMUTE INCENTIVE PROGRAM

Employees who live in the same area can commute together using a CMSA vehicle or their own vehicle. Employees receive \$3 per day when using a CMSA vehicle, or \$5 per day if using their own vehicle. A minimum of three employees are required for use of an Agency vehicle, and two are required for a personal vehicle. Use the form below to enroll:



Administrative Policy #58

COMMUTER CHECK AND CASH REIMBURSEMENT PROGRAM

To encourage the use of green transportation alternatives, employees who take public transportation to work can set aside pre-tax dollars from their paycheck, and then use those dollars to pay the commuting costs. Use the form below to enroll, and receipts or statements are required.

COMMUTER CHECK AND	CASH REIMBURSEMENT PROGRA	
Employee Name:	PROGRA	M REQUEST
Time Period Requested	Department:	1-25
State Specific Manual Months	y Bimonthly Do	
State Specific Month/Year Period:	Check O	ne Only)
		,
Issue Reimbursement to Employee Issue check to Public Transit Agency	(attach receipts)	Year)
Issue Reimbursement to Employee Issue check to Public Transit Agency Transit Agency or Vannock C	or Vanpool Organization	
Transit Agency or Vanpool Organization 1.	Type of expense	
2.	Pass, tickets, tokens, vanpool fares, debit card commute expense incurred (requires receipts)	Cost
	ar receipts)	Cannot exceed federal law max. monthly limit
understand all of the following: • The CMSA Copyright		
A pre-tax payroll		
The CMSA Commuter Check and Casl A pre-tax payroll deduction for the co paycheck. A CMSA check for the amount shown a the requested transit passes, tickets of	st stated above	
A CMSA check for the amount shown a reimburse me for debit card commute than for public transit passes, tickets, to the check cannot be transferred or new than for public transits.	bounded above will be taken out of my noble to the provided to me to directly parties, or vanpool fares; or a CMSA check triaded in any way on the state of the s	0ext
reimbures the ford debit card commute of the characteristics and the transferred or negotians. The characteristics are seen as the characteristics are seen a	kens, or vanpool for	
Organia William De and	or for and	
organization (or its official representative The Commuter Check process is governed I hereby certify that my application for commuter Agency is consistent with all applicable CMSA Policinclude discussions of this loss.), or employees	other
		e,
deliberate falsification of this	check and cash roins	eral law,
distrissal pursuant to commation may be	les and Procedures. I understand the	•
Police Signature:	y #405.	
ASM/GM Authorization:	Date;	
Finance Dear	Date:	
1. Issue check, use GL Acct. 2250-000-00 Apply pre-tax payroll declarate.	Date:	
Itsue check, use GL Acct. 2250-000-00 Apply pre-tax payroll deduction at next payperiod: deduction code 22		

FOR MORE INFORMATION

Administrative Policy #57

CATASTROPHIC LEAVE

Employees can donate a portion of their accrued vacation, sick leave, floating holiday, and/or administrative leave to another employee when the other employee, or a member of the employee's immediate family, has suffered a catastrophic illness or injury.

FOR MORE INFORMATION

Personnel Policy #310



COMPUTER PURCHASE ASSISTANCE PROGRAM



This program assists employees in the development of computer skills by providing an economic incentive to purchase a home computer, software, and accessories. The assistance is in the form of an interest-free loan that is paid back within two years, through a payroll deduction. The minimum loan amount is \$250, the maximum is \$1,750, and only one loan is allowed every two years.

FOR MORE INFORMATION

Administrative Policy #56

COST-SAVING AWARD PROGRAM

This incentive program encourages and supports Agency employees' efforts in identifying and implementing ways to continuously improve CMSA operations and business practices. The Agency supports this creativity and innovation by sharing a portion of the proven savings with the employees(s) who developed the cost saving proposal. Awards for successful proposals are based on the verified cost savings, and are up to \$12,000 for individuals, and \$25,000 for team efforts.



FOR MORE INFORMATION

Administrative Policy #8

EMPLOYEE AWARD RECOGNITION

The CMSA Board recognizes Agency employees when they receive industry-related awards for exceptional individual or organizational accomplishments. Monetary awards are given to employees for the National Association of Clean Water Agencies (NACWA) - Peak Performance Award, the California Water Environment Association (CWEA) - Regional and State Awards, and the Government Finance Officers Association (GFOA) - Financial Reporting and Budgeting award.





FOR MORE INFORMATION

Administrative Policy 60

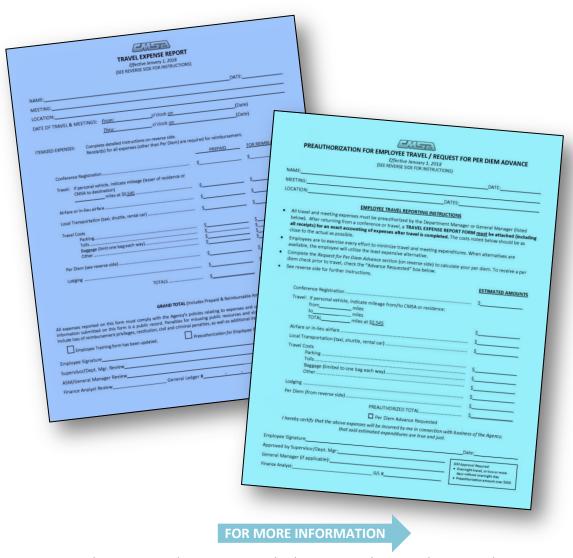
EMPLOYEE PROFESSIONAL DEVELOPMENT PROGRAM

CMSA encourages and supports training and professional development for employees to improve their knowledge, skills, and abilities for on-the-job performance and professional growth. Work-appropriate classes, training events, conferences, and webinars are collaboratively reviewed with the employee and his/her supervisor.



Once a training program is selected, use the light blue "Pre-Authorization for Employee Travel"

form to get approval for your training expenses, then when you return, use the dark blue "Travel Expense Report" to reconcile your expenses, and receive any reimbursements.



Administrative Policy #64, Personnel Policies #305 and #306, and Finance Policy #541.

CALPERS RETIREMENT

CMSA offers a comprehensive retirement benefits package to all eligible Agency employees, through the Public Employees Retirement System (PERS).

Employees planning to retire from the Agency have the opportunity to attend a Retirement Planning Workshop offered by CalPERS. The Agency suggests that retiring employees schedule their attendance at this workshop at least three months in advance of their intended retirement date.

It is requested that employees planning to retire from Agency service give both the Agency and CalPERS at least ninety (90) calendar days' written notice prior to the date of intent to retire.

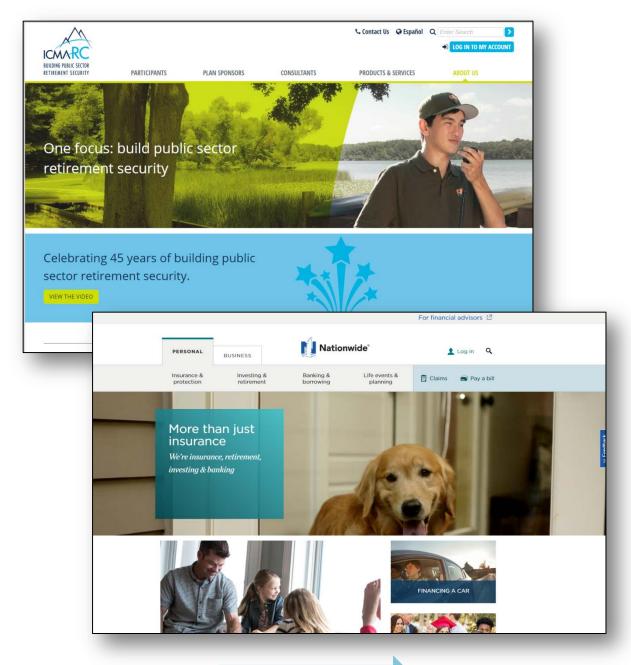


FOR MORE INFORMATION

MoU with SEIU 1021, Section 14. and my.calpers.ca.gov

RETIREMENT SAVINGS PLANS

For those employees wishing to open a pre-tax 457 Plan for retirement savings, there is a choice of two plans, one through ICMA-RC and one through Nationwide. They both offer an automatic pre-tax deduction from your paycheck that will be invested according to your wishes. These are voluntary plans, and CMSA does not offer a match. Administration can provide enrollment forms and contact information for the providers.

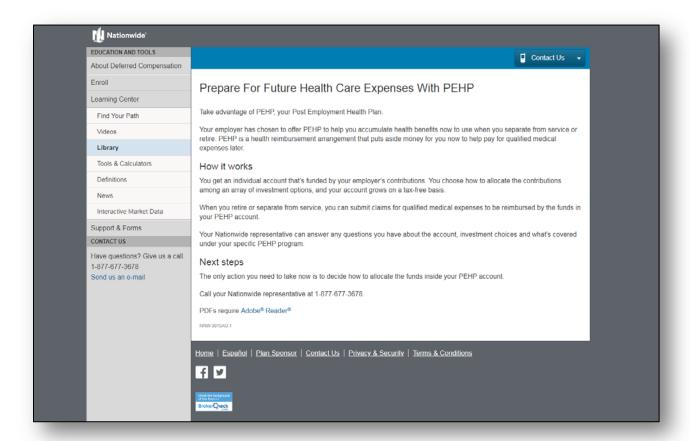


FOR MORE INFORMATION

See Administration for brochure and to enroll

POST-EMPLOYMENT HEALTH PLAN (for PEPRA only)

Upon hire, employees are automatically enrolled In Nationwide's PEHP (Post Employment Health Plan). CMSA contributes one and one-half percent (1.5%) of the employee's base salary into the account at the end of each pay period, and provides the employee with a detailed plan summary at the time of enrollment. CMSA, as the employer, can make contributions to this plan.

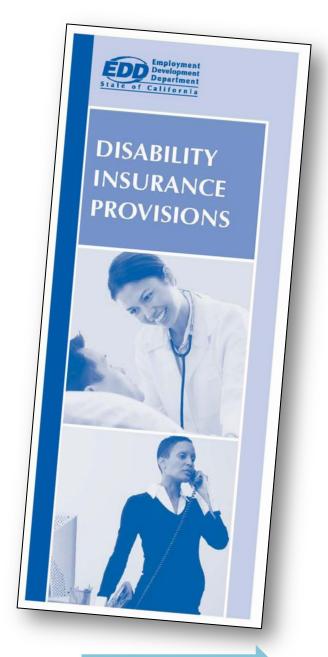


FOR MORE INFORMATION

Personnel Policies #307 and #309

DISABILITY INSURANCE

Disability is an illness or injury, either physical or mental, which prevents customary work, and includes elective surgery, pregnancy, childbirth, or related medical conditions. Disability Insurance (DI) is a component of the State Disability Insurance (SDI) program, designed to partially replace wages lost due to a non-work-related disability. SDI contributions are paid by California workers covered by the SDI program, and the program is administered through the Employment Development Department.

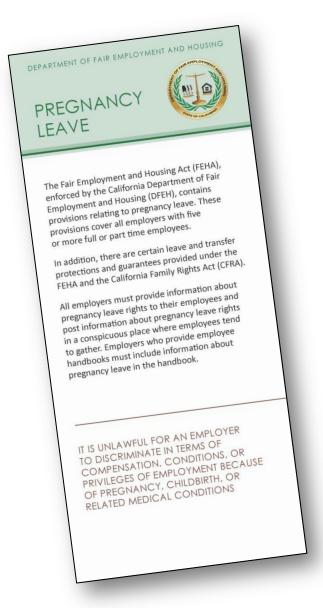


FOR MORE INFORMATION

Ask for the brochure from Administration, or go to www.edd.ca.gov/disability

PREGNANT EMPLOYEE RIGHTS

The Fair Employment and Housing Act (FEHA), enforced by the California Department of Fair Employment and Housing (DFEH), contains provisions relating to pregnancy leave including certain leave and transfer protections and guarantees provided under the FEHA and the California Family Rights Act (CFRA).



FOR MORE INFORMATION

Ask for the brochure from Administration, or go to www.dfeh.ca.gov

COST-OF-LIVING ADJUSTMENT

CMSA provides a Cost-of- Living adjustment (COLA) for each Agency classification on July 1st, which is based on the Agency's MoU with SEIU 1021.

FOR MORE INFORMATION

MoU with SEIU 1021, Section 12.

HOLIDAYS

The Agency observes the following paid holidays:

- New Year's Day
- Martin Luther King Day
- President's Day
- Memorial Day
- Independence Day
- Labor Day

- Veterans Day
- Thanksgiving Day
- Day after Thanksgiving
- Christmas Day
- Floating Holidays (3)



FOR MORE INFORMATION

Personnel Policy #301 and MoU with SEIU 1021, Section 16.

LEAVES OF ABSENCE

Jury Duty

Employees receive their regular rate of pay for hours served, during regularly scheduled hours, and overtime if beyond the regularly scheduled workday. Any jury fees, excluding mileage,

received by an employee must be remitted to the Agency.



Military Leaves of Absence

The provisions of the Military and Veterans Code of the State of California and applicable federal law govern military leave for Agency.

Maternity/Baby Bonding Leave

The provisions for Maternity /Baby Bonding Leave are granted in accordance with applicable state and federal laws.

Bereavement Leave

In the event of a death in the immediate family of an employee, the employee receives a paid leave of absence for up to three (3) working days per occasion. Immediate family members are parent, step-parent, father/mother in-law, brother, sister, step-brother/sister, brother/sister in-law, child, step-child, grandparent, spouse, uncle, aunt, member of household or legal guardian, and registered domestic partner.

Leave of Absence

A regular or probationary employee may request that the General Manager grant a Leave of Absence pursuant to Personnel Policy # 304.

FOR MORE INFORMATION

Personnel Policy #304 and MoU with SEIU 1021, Section 19.

MEAL ALLOWANCE

A meal allowance is provided for employees who are required by their supervisor to work overtime. An employee can receive a meal allowance for each four hours of overtime worked, based on the current Agency lunch per diem amount.



FOR MORE INFORMATION

MoU with SEIU 1021, Section 15.

CMSA BENEFITS REFERENCE GUIDE OTHER BENEFITS

OVERTIME

Overtime is compensated at one and one-half (1 $\frac{1}{2}$) times the straight-time hourly wage rate or in accordance with applicable state and federal laws, and is by $\frac{1}{2}$ hour increments. Overtime pay can be accrued (banked) in lieu of pay, but must be requested in advance of working overtime. The maximum that can be accrued is 40 hours. An employee may receive cash upon request for compensatory time.

FOR MORE INFORMATION

Personnel Policy #206 and MoU with SEIU 1021, Section 11.

PERSONAL PROTECTIVE EQUIPMENT (PPE)

The Agency provides all protective clothing determined by management to be necessary for employees to perform their jobs. All employees in the Maintenance, Operations, and Technical Services Departments are provided clothing and shoes. Safety Glasses and ear protection are also provided.



FOR MORE INFORMATION

MoU with SEIU 1021, Section 15.

REIMBURSEMENT FOR CERTIFICATION / LICENSES

With prior approval of the General Manager, fees for examinations, certificates and certificate renewal in the wastewater field will be reimbursed for the passed exam.

FOR MORE INFORMATION

Administrative Policy #51 and MoU with SEIU 1021, Section 27.

SICK LEAVE

Regular full-time employees accrue sick leave at the rate of eight hours per month. Sick leave is allowed only in the case of necessity due to actual sickness, disability, or a specific permitted use as listed below:

- Personal illness or injury or pregnancy
- Medical and dental appointments during working hours (must be authorized by your Supervisor or Manager)
- Absence due to quarantine as imposed by health authorities
- Attending to the illness of a member of the immediate family; limited to a maximum of 24 working hours during each calendar year
- Illness while on paid vacation
- Personal emergencies, not to exceed sixteen working hours during any calendar year
- An absence due to an act of God which prohibits an employee from traveling to the employee's work location



Personnel Policy #303 and MoU with SEIU 1021, Section 18.

SICK LEAVE INCENTIVE PROGRAM

The Agency provides all employees retiring from the Agency credit for all unused or non-cashed-out sick leave toward years of service, a benefit option that the Agency has contracted with CalPERS to provide. An employee who has at least the equivalent of ten years of Agency service will be eligible to receive one-half of his/her accrued sick leave, up to 500 hours, as cash upon retirement from Agency service.

FOR MORE INFORMATION

MoU with SEIU 1021, Section 18.



CMSA BENEFITS REFERENCE GUIDE OTHER BENEFITS

VACATION

The Agency encourages employees to annually take their vacation leave. Vacation hours are accrued based on the formula shown below.

Non-management employees can accrue up to 240 hours, non-exempt management employees up to 280 hours, and managers up to 320 hours. Once the maximum has been reached, no additional vacation leave time will be accrued until the balance drops below the maximum.



Accrual Formula

Years of Service Max Possible Annual Accrual (hrs.) Per Pay Period Accrual (hours)

 0 - 3 years:
 80 hours
 3.077 hours

 4 - 7 years:
 120 hours
 4.615 hours

 8 years and up:
 160 hours
 6.154 hours

Once per calendar year, due to a unique or special circumstance, an employee may request to sell up to one week of vacation time. The General Manager may review the request and circumstances.

FOR MORE INFORMATION

Personnel Policy #302 and MoU with SEIU 1021, Section 17.